



City of Robbinsdale

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HOMEOWNER INFORMATION ABOUT CURB STOPS:

Code 700.01. General provisions. Subdivision 1. Connections. Connections to the city water system must be made in conformity with this section and under the supervision of the director of public works/engineer (referred to in this chapter as “the director”). The resident or owner is responsible for the maintenance and repair of the water service from the water main to the meter, including the corporation stop connection at the main and the curb stop and curb box in the boulevard, and other valves and fixtures inside the building. If any portion of the water service defined as the owner’s responsibility develops a leak or becomes defective, the city may repair the defect and assess the repair costs against the benefited property.

In some other municipalities the curb stop and curb box is owned by the City. However, this is not the case in Robbinsdale. The curb stop and curb box are owned by the property owner as is stated in City code 700.01 referenced above.

We would like to assist you with this process. Below is a list of things we can do.

- We will attempt to locate your curb stop for a fee of \$50 which will be applied to your Utility Bill. We need be given notice twenty-four hours in advance, unless it is an emergency situation such as broken pipes. There may be instances when we can not find the curb stop, because it is buried, bent, or broken. We use blue spray paint and/or blue flags which will be your indicator that we have located your curb stop. If the curb stop cap is not visible you may have to dig down to find it.
- We will provide the equipment needed for most installations to turn your water off. We will require a \$75.00 deposit at the time the equipment is checked out. This deposit will be refunded to you when the equipment is returned, provided it is returned in the same condition. Equipment is to be picked up at and returned to our Public Works building located at: 4601 Toledo Avenue North.
- We will supply you with some basic information on how to use our equipment.
- We **will** operate your valve for you for a fee of \$150 which will be applied to the Utility Bill of the property. A special permission for curb stop operation form must also be signed by the property owner prior to staff attempting to locate and shut the valve off. If we can not shut it off the charge will be \$50 for the locate.
- You may need the help of a water/sewer contractor.
- Our Public Works Department can be reached at 763-531-1202, for further questions.