

## **WATER & SEWER MAINTENANCE DEPARTMENT:**



### **Curb Stops:**

Robbinsdale utilities are structured where the City provides the mains and the property owners are responsible for the water delivery system from the main to the home. This includes the curb stop where water can be shut off for maintenance. If you have trouble locating your curb stop box, the city will attempt to locate it provided that we have received 24 hour advance notice. Additional information related to the process is described in a [pdf document](#).

### **Emergency Sewer Backup Problems:**

Public works day hours are 7:00 a.m. to 3:30 p.m. Monday through Friday. Call 763-531-1202. After hour emergencies, please contact the non-emergency police number: 763-531-1220 and they will contact us.

### **Annual Water Report:**

Robbinsdale operates 5 municipal wells. The City Water hardness is 24 grains, iron content is .02 parts per million after water is treated.

### **Water Quality Report**

### **Hydrant Flushing:**

The City flushes hydrants twice a year, spring and fall. Hydrant flushing is necessary to clean the city water lines. Flushing may create a disturbance in the water main. If you have any questions, please call the Public Works Department at 763-531-1202 between 7:00 a.m. and 3:30 p.m. Hydrant flushing will be announced in City utility bill stuffers and on the webpage as a news item.

**Wellhead Protection Plan:** The City of Robbinsdale has completed the development of their Wellhead Protection Plan. This plan is designed to protect the groundwater aquifers that supply the Robbinsdale municipal drinking water wells.

### **Preventing Sanitary Sewer Problems:**

Do not flush dryer sheets, diapers, disposable wipe products or personal hygiene products down your toilet. Do not pour grease, oil or fats down your sink. Older homes should have their sewer lines televised once every 5 years for preventative maintenance.

Picture of staff unclogging a storm sewer

