



City of Robbinsdale

Automatic Credit Card

Payment is Here!!!

Now you can pay your Robbinsdale utility bill with your credit card automatically!! No more checks to write, stamps to buy, and no late payments! It's fast, free and completely hassle-free!!

Q. How do I sign up?

A. It's easy. Simply complete the information on the attached authorization form and return it to the Utility Billing Department at City Hall. We'll do the rest!

Q. How soon will the automatic Credit Card Payment start?

A. After we receive your completed authorization form, your automatic payments will begin with the next payment due on your account.

Q. If I don't sign up now, will I be able to enroll later?

A. Yes, you can enroll at any time. Simply call the Utility Billing Department at (763) 531-1211 and we will send you an authorization form.

Q. How can I be sure my bill has been paid?

A. Your monthly credit card statement will clearly reflect the automatic payment.

Q. What if I have a question about my bill?

A. Simply call the Utility Billing Department at (763) 531-1211

Q. Is there a charge for this service?

A. **NO!** The City does not charge you for automatic payments and you enjoy the savings of no postage to mail your utility bills.

Q. What if I change credit cards or my credit card expires?

A. Just call us at (763) 531-1211 before the expiration date. We'll send you a new authorization form to complete.

Q. What if I try the automatic credit card payment plan and don't like it?

A. You can cancel your authorization for automatic credit card payments at any time by notifying us in writing but once you've enjoyed the convenience of the automatic payments, we doubt you'll want to go back to paying bills the hard way.

Q. When will the payment be applied to my credit card?

A. Payments will be applied to your credit card on the due date .

By completing the form below, you are authorizing monthly payment of your utility bill with your credit card.

Utility Account No. (Not your credit card no.) _____		Service Address: _____	
Signature _____		Signature _____	
Date _____		(optional joint account holder)	
Check One:	Card Number: _____		
Visa <input type="checkbox"/>	Discover <input type="checkbox"/>	Expiration Date: _____	
Mastercard <input type="checkbox"/>	Amer Express <input type="checkbox"/>	CVVS number: _____	
Phone number: _____		(3-digit number located in signature box on back of card.)	